

Building Your Wealth Through Property Investment



Aspire Property Group

www.aspirepropertygroup.co.uk

Location:

Leeds, West Yorkshire

Industry:

Property investment

Solution:

Managed Ubiquiti Wi-Fi

Key technologies:

Ubiquiti Dream Machine Pro

Additional services provided:

- Managed IT support
- · Afi Google backup
- Microsoft 365



Office Wi-Fi infrastructure upgrade for Aspire Property Group

Wi-Fi overhaul for reliable, future-proof, fully managed connectivity

About Aspire

Aspire Property Group are property investment experts, offering consultancy and sourcing investment opportunities. With their education division, Aspire Education, they help hundreds of aspiring property investors to generate a passive income for financial success. In addition, they have their own successful estate agency company, Aspire Properties, offering sales, lettings and full property management services.





"From the very first conversation we had with Primary Technology right through to the day-to-day IT support, the experience we have had has been exceptional. The Primary Technology team made the initial implementation process smooth and stress-free. Everything was handled professionally, on time, and with clear communication at every stage.

Since going live, the ongoing support has been consistently outstanding. Whether it's resolving issues quickly, proactively maintaining our systems, or offering practical advice to keep things running efficiently, they've proven to be a true partner we can rely on.

It's rare to find an IT provider that combines deep technical expertise with genuine care for their clients, but Primary Technology achieves both. They've become an invaluable part of our operations, and I wouldn't hesitate to recommend them to any organisation looking for a dependable, knowledgeable, and proactive IT partner."

Helen Fox - Executive Assistant

The challenge

Aspire were facing persistent issues with its existing unreliable Wi-Fi infrastructure, which was built around ageing access points. Connectivity would frequently drop, causing major disruptions to daily business activities and impacting productivity. Although they already had a high-speed leased line in place, it was clear that the Wi-Fi network itself was inadequate.

Needing a partner who could provide expertise across both Microsoft and Google Workspace platforms, Aspire had recently joined Primary Technology for Managed IT support and decided to address their connectivity issues. Their primary objective was to overhaul the troublesome Wi-Fi system to ensure reliable, high-performance coverage throughout their large office space. The existing setup failed to deliver consistent connectivity, and they required a solution that could guarantee uptime, stability, and support the growing demands of a modern, cloud-based working environment.

Key outcomes

Reliable, high-speed connectivity throughout the large office space

Increased network uptime, capacity, and coverage

Improved staff productivity without disruption

5G backup connection for added resilience

Remotely managed infrastructure for proactive support

Enhanced network security





The solution

To resolve the connectivity challenges and deliver a future-ready infrastructure, Primary Technology implemented a robust Wi-Fi upgrade using Ubiquiti Unifi technology - a preferred choice for commercial-grade environments. At the core of the solution was the Ubiquiti Unifi Dream Machine Pro, an enterprise-grade network appliance with built-in routing, switching, and cloud-based management capabilities. This device also acts as an enterprise-class network security gateway, helping to streamline operations and provide full threat management.

Five Ubiquiti Unifi access points were strategically placed throughout the premises to ensure seamless, high-performance Wi-Fi coverage across the entire space. These access points are centrally managed through the Unifi controller, giving the Primary Technology Service Desk team remote visibility and control for proactive support and troubleshooting.

Additionally, a 5G Wi-Fi backup router was deployed to provide a resilient failover solution, ensuring uninterrupted internet access in the event of a primary connection issue. The setup was meticulously planned and configured to minimise disruption, with every component optimised for speed, coverage, and scalability.

The client now benefits from centralised Wi-Fi network management and security monitoring, allowing for rapid response and updates. This solution not only resolved their existing issues but also positioned them with a modern, stable infrastructure to support their business operations today and into the future.

The outcome

Following the successful Wi-Fi infrastructure upgrade, Aspire Property Group now benefits from reliable, high-speed connectivity across their entire office space. With seamless coverage and significantly increased network uptime, staff can remain consistently connected, no matter where they are in the facility. This has led to noticeable improvements in productivity and operational efficiency, as employees experience fewer disruptions and faster access to cloud-based tools and collaboration platforms.

The integration of a 5G backup router ensures continued internet access in the unlikely event of a primary connection failure, providing peace of mind and business continuity. Enhanced network security and compliance were achieved through the implementation of the Ubiquiti Dream Machine Pro, giving greater control and network protection.

The infrastructure is scalable, allowing for easy expansion as the business grows. With centralised cloud management and remote monitoring, ongoing support and maintenance is efficient and proactive. The addition of a secure guest Wi-Fi network further enhances the professional environment by allowing visitors to connect safely without compromising internal systems. Overall, the new solution has transformed the Aspire's connectivity experience, enabling a modern and resilient digital workplace.